

Internet Explorer, Google Chrome, Firefox

Connection Operation Manual

Using browsers would be more convenient to connect with software cloud instead of installing “VMware Horizon Client Program”, but **the followings would not be supported by using browsers:**

- (1) Local printer connection**
- (2) USB devices such as disk drives or card reader.**
- (3) Copying and pasting files (only available for character)**

1. Please go to [Tamkang SoftCloud website](#) and click

“[Application](#)” to register the services. The service will be available when the notification has been received. (The process would take around 30 minutes).

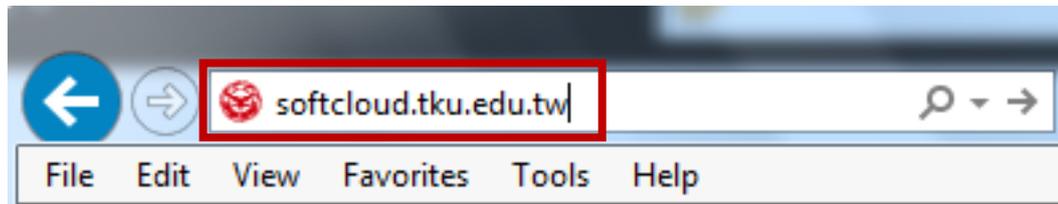
2. Operating illustration

The following is the minimum version of supporting websites functions.

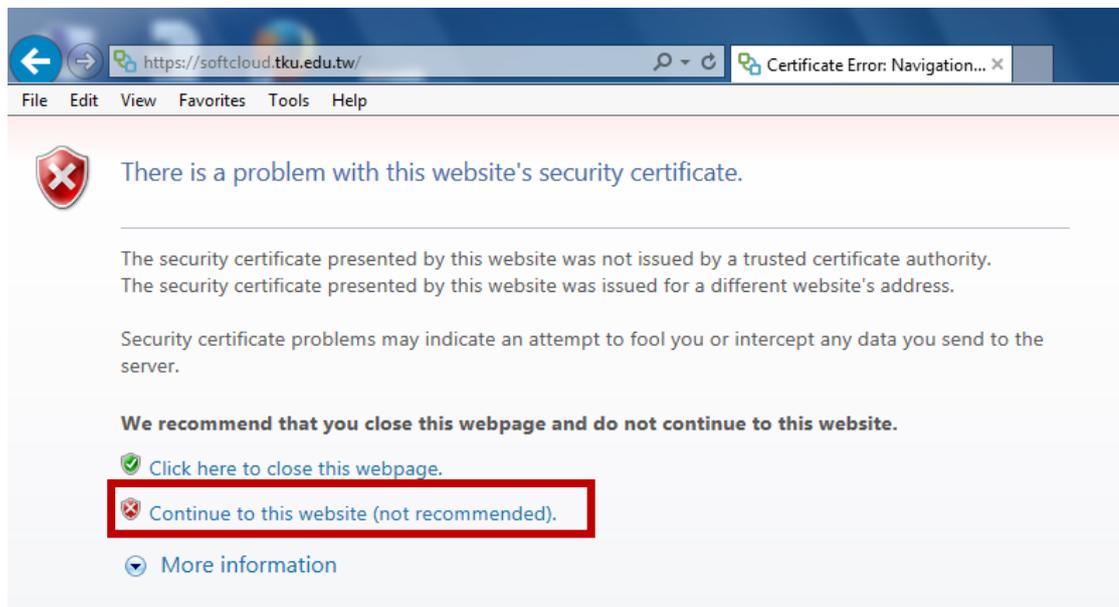
IE	Firefox	Chrome	Safari
9	15	22	5.1

Internet Explore operating illustration:

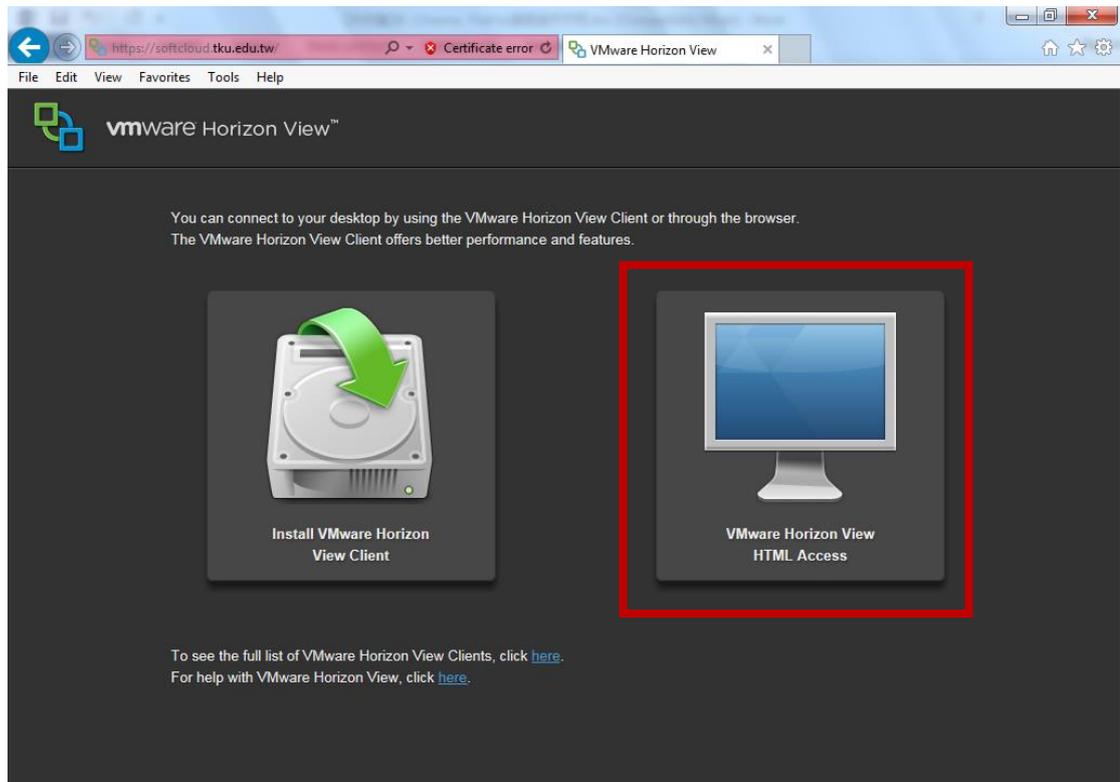
- (1) Open IE, insert “softcloud.tku.edu.tw” in the address bar and press Enter.



- (2) Click “continue to this website (not recommended)”



(3) Click “VMware Horizon HTML Access”

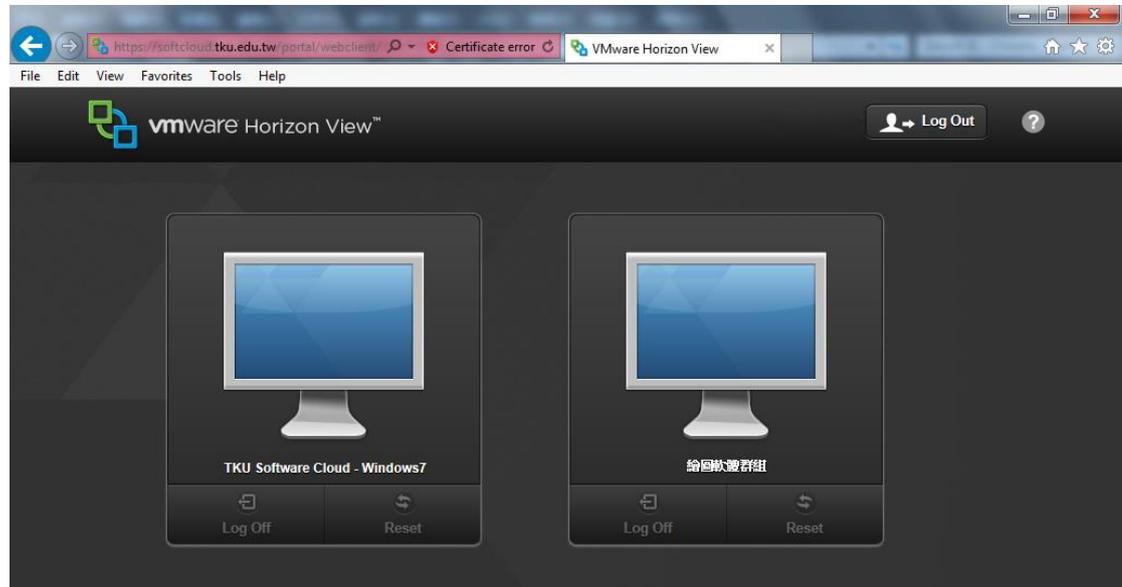


(4) Insert your ID and password

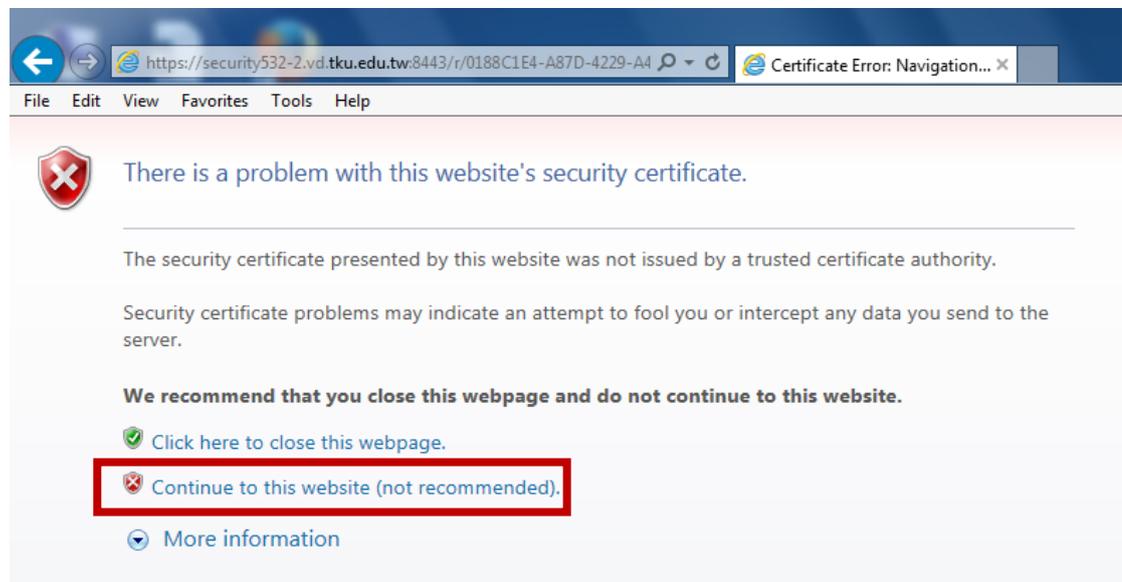
Note: The ID would be your student number or staff number, and the code would be single entry password (The default password would be the last six digits of your ARC/passport number).

The screenshot shows a "Log In" form with a blue header. The form contains three input fields: "Username", "Password", and "Domain". The "Username" and "Password" fields are highlighted with red rectangular borders. The "Domain" field is a dropdown menu with "VD" selected. At the bottom of the form are two buttons: "Cancel" and "Log In".

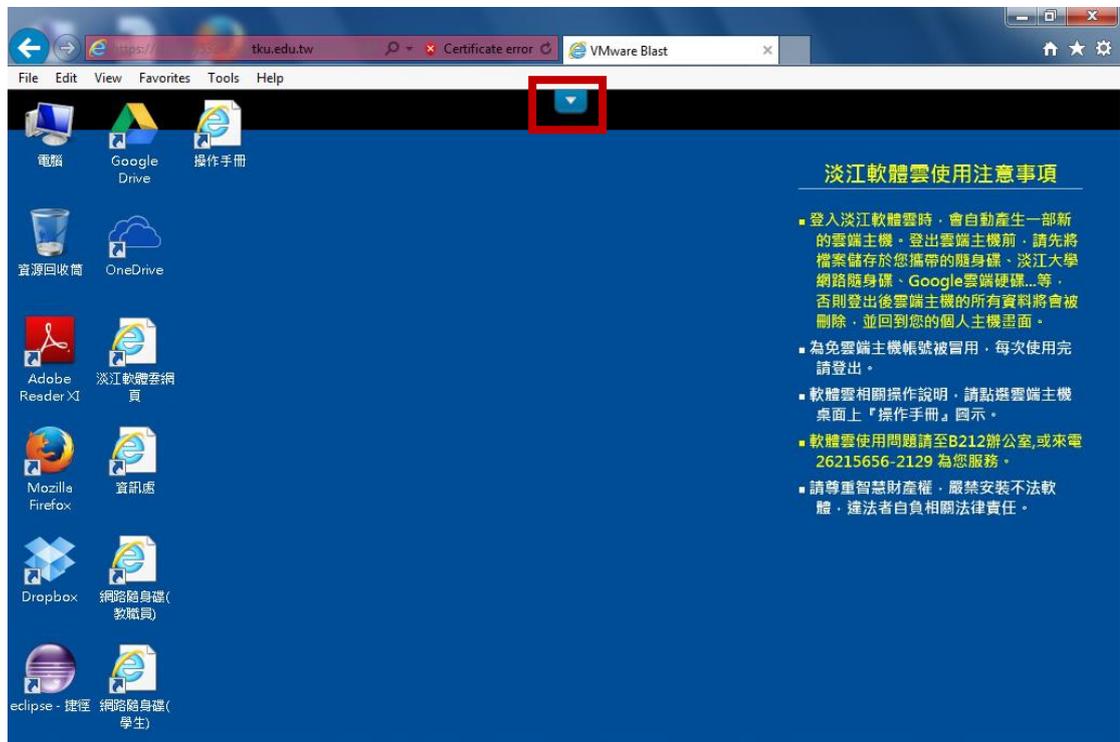
(5) Two pictures will show up after logging in, choose the one you need.



(6) Click “continue to this website (not recommended)”.



(7) Log in completed. Click the little arrow above and you will be able to use the task bar.



(8) Drag down the menu on the upper right corner and choose "Paste Text" or "Disconnect".

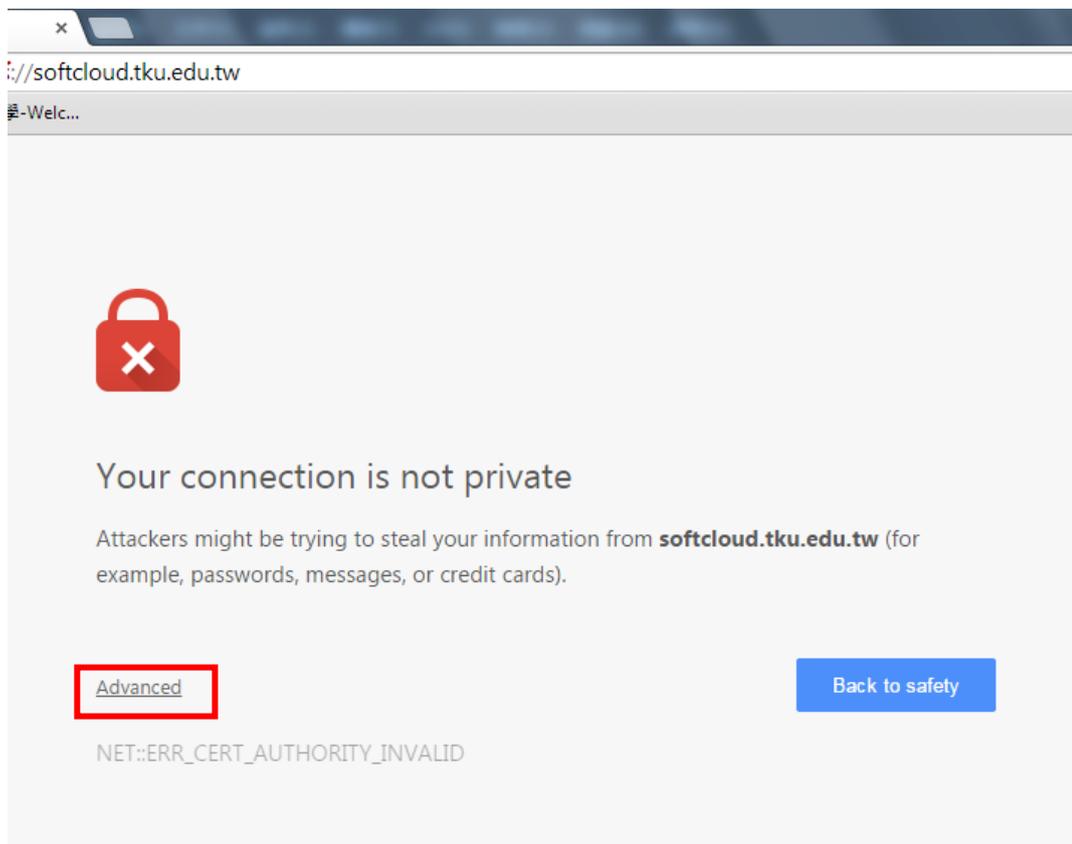


Google Chrome operating illustration:

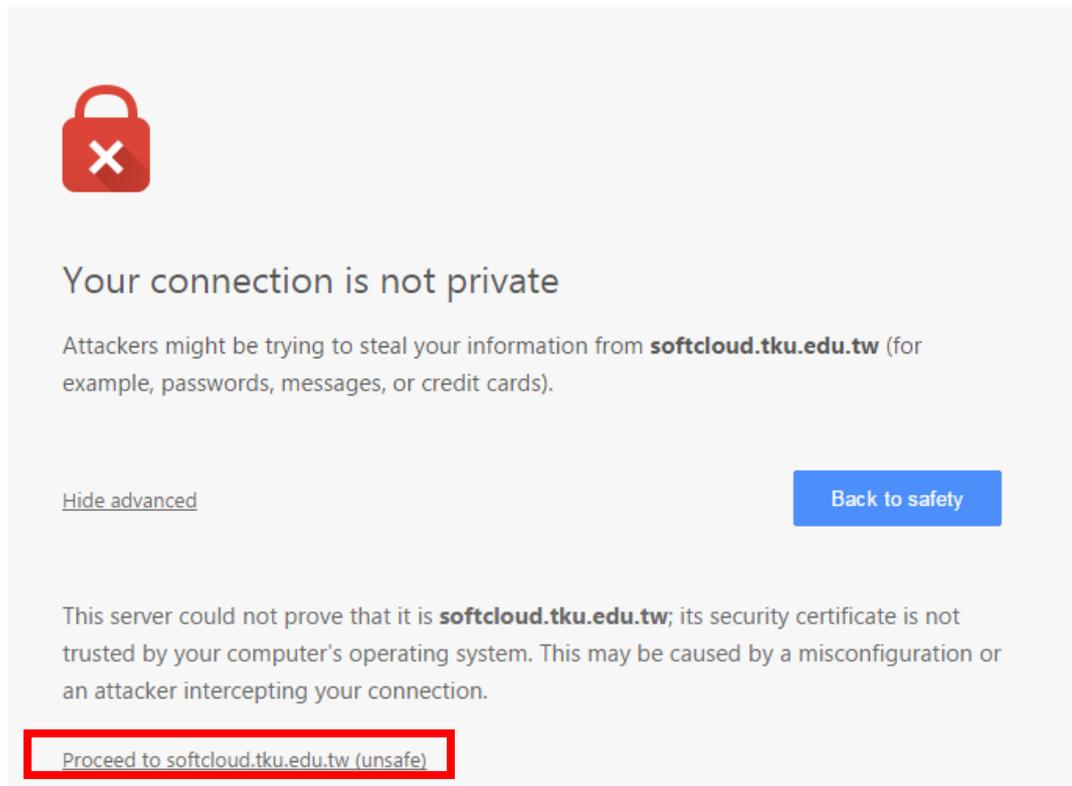
- (1) Open Google Chrome, insert “softcloud.tku.edu.tw” in address bar and press Enter.



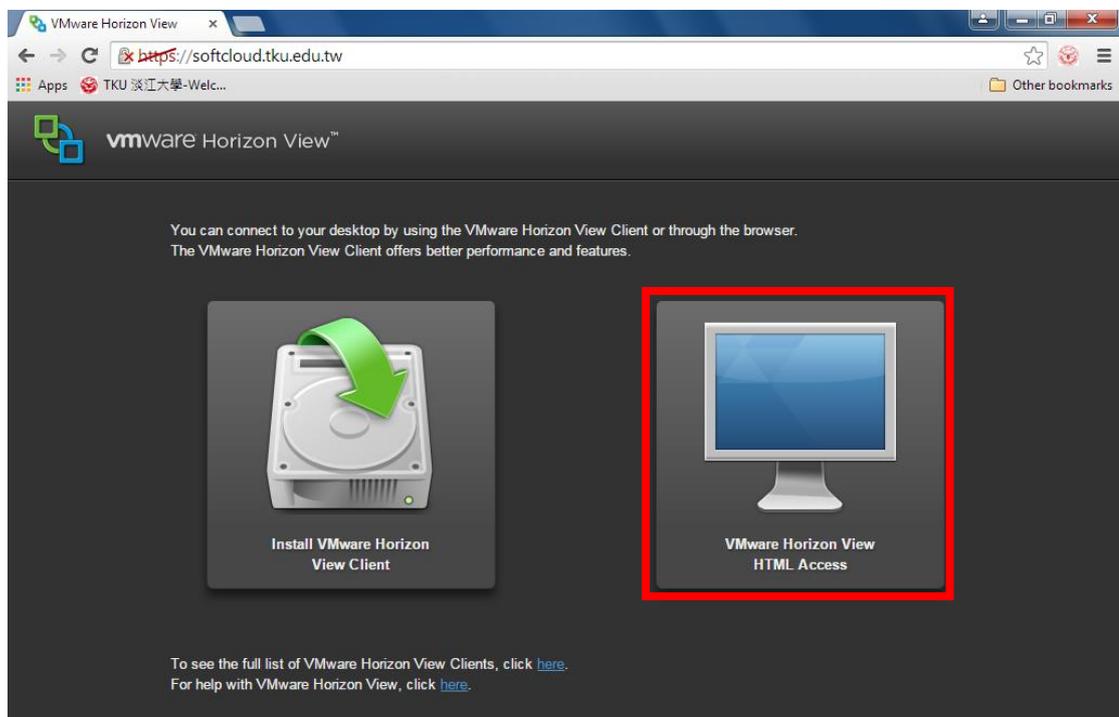
- (2) Click “Advanced”.



(3) Click “Proceed to softcloud.tku.edu.tw (unsafe)”

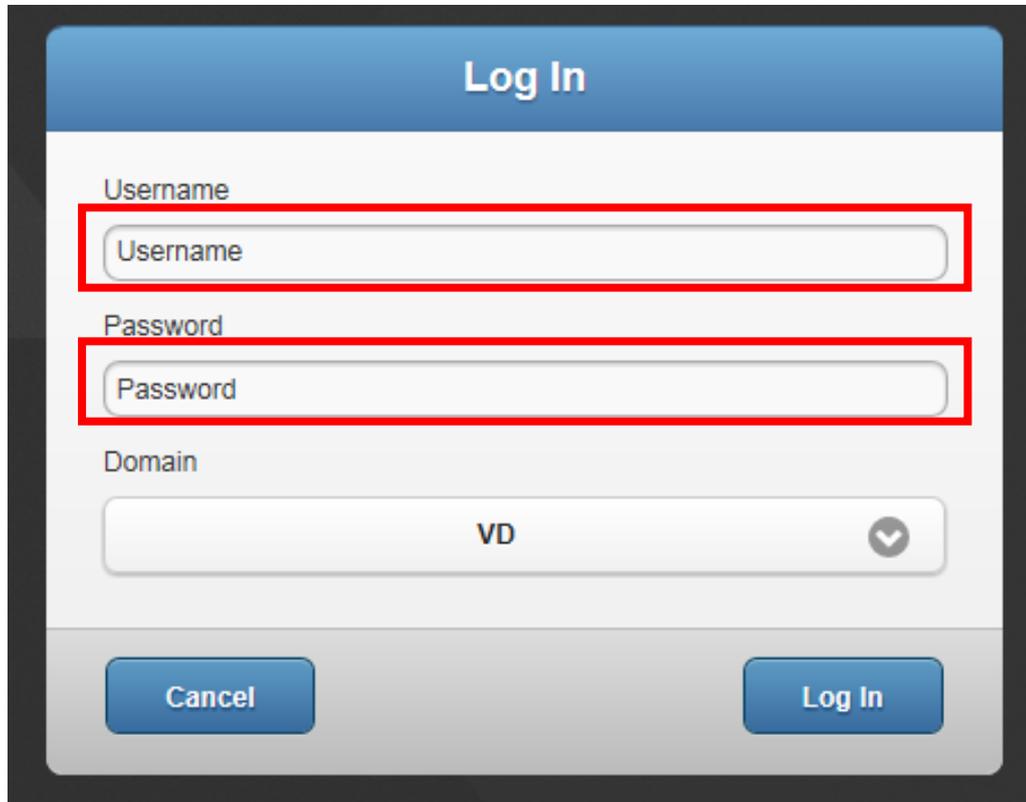


(4) Click “VMware Horizon HTML Access”



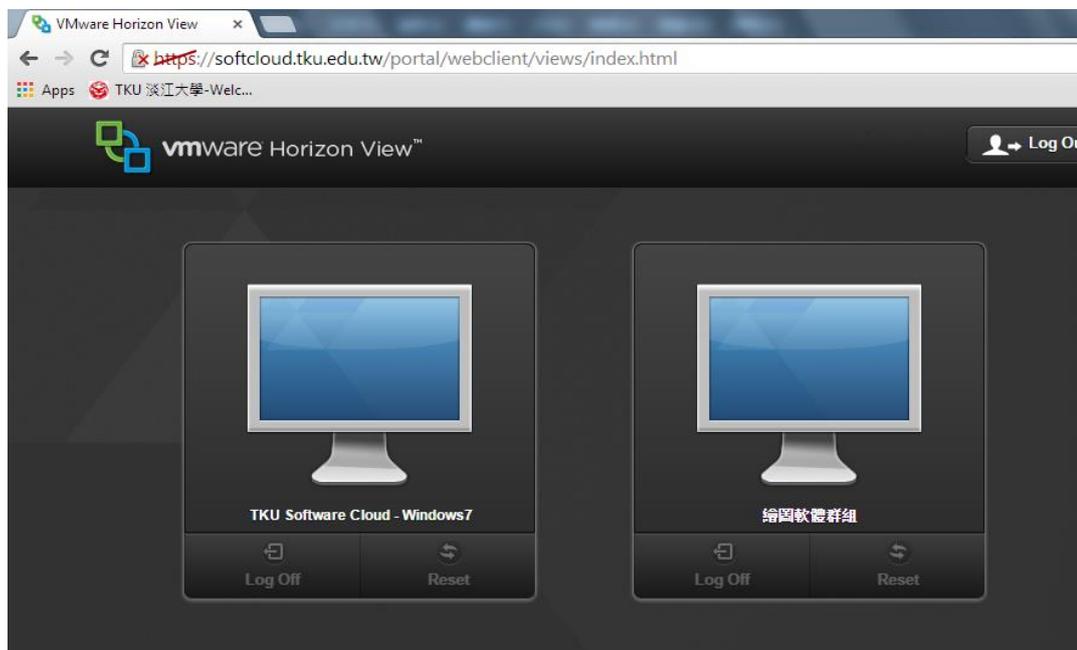
(5) Insert your ID and password.

Note: The ID would be your student number or staff number, and the code would be single entry password (The default password would be the last six digits of your ARC/passport number).



The screenshot shows a 'Log In' form with a blue header. Below the header are three input fields: 'Username', 'Password', and 'Domain'. The 'Username' and 'Password' fields are highlighted with red rectangles. The 'Domain' field is a dropdown menu with 'VD' selected. At the bottom of the form are two buttons: 'Cancel' and 'Log In'.

(6) Two pictures will show up after logging in choose the one you need.



(7) Click “Advanced” after log in.



Your connection is not private

Attackers might be trying to steal your information from **security532-1.vd.tku.edu.tw** (for example, passwords, messages, or credit cards).

[Advanced](#) [Back to safety](#)

NET::ERR_CERT_AUTHORITY_INVALID

(8) Click “Proceed to security532-1.vd.tku.edu.tw (unsafe)”



Your connection is not private

Attackers might be trying to steal your information from **security532-1.vd.tku.edu.tw** (for example, passwords, messages, or credit cards).

[Hide advanced](#) [Back to safety](#)

This server could not prove that it is **security532-1.vd.tku.edu.tw**; its security certificate is not trusted by your computer’s operating system. This may be caused by a misconfiguration or an attacker intercepting your connection.

[Proceed to security532-1.vd.tku.edu.tw \(unsafe\)](#)

NET::ERR_CERT_AUTHORITY_INVALID

(9) Log in completed. Click the little arrow above and you will be able to use the task bar.

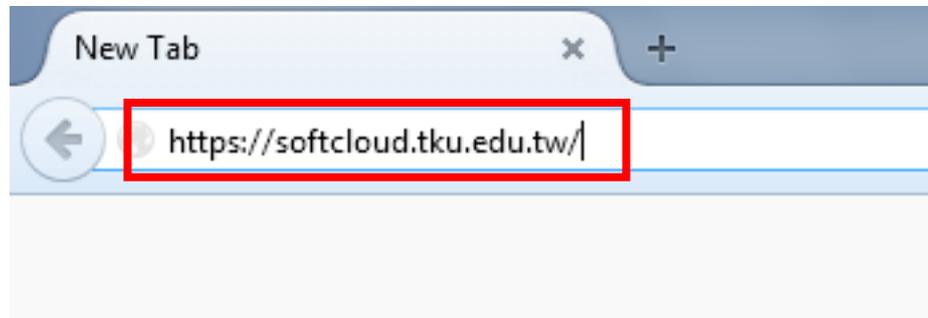


(10) Drag down the menu on the upper right corner and choose “Paste Text”, “Toggle Full Screen” or “Disconnect”.

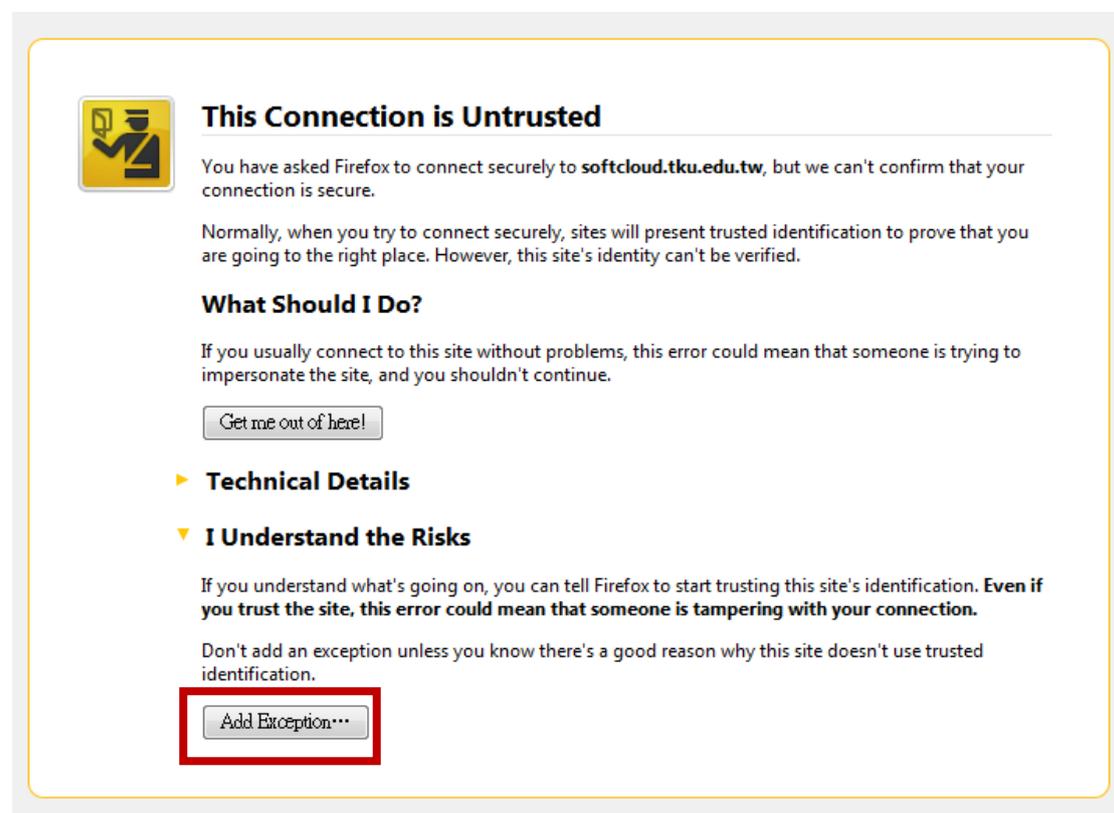


Firefox operating illustration:

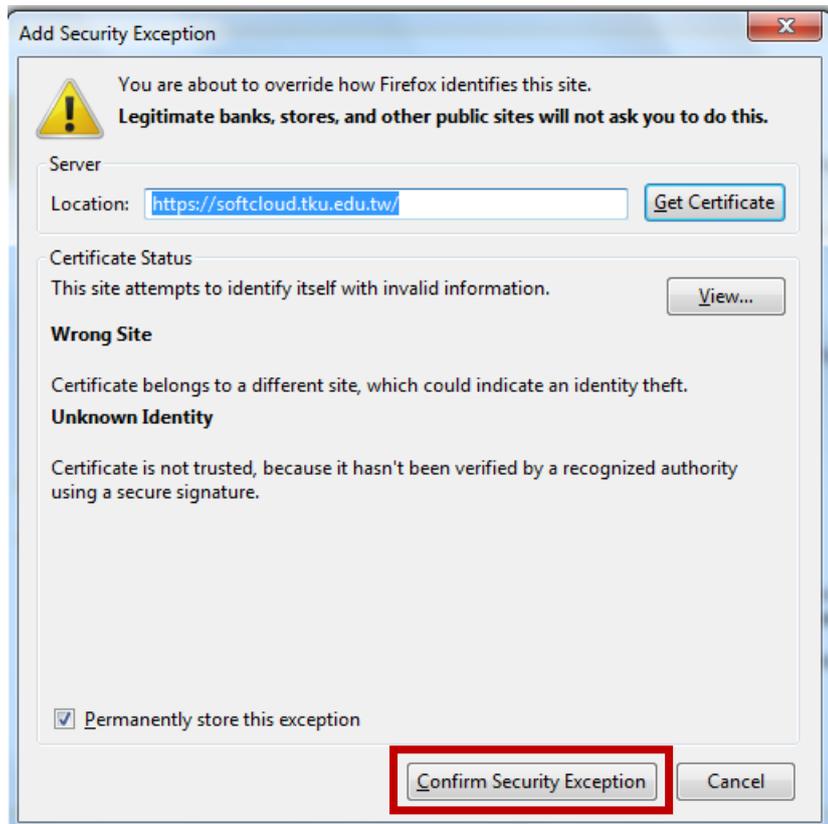
(1) Open Firefox, insert “softcloud.tku.edu.tw” and press Enter.



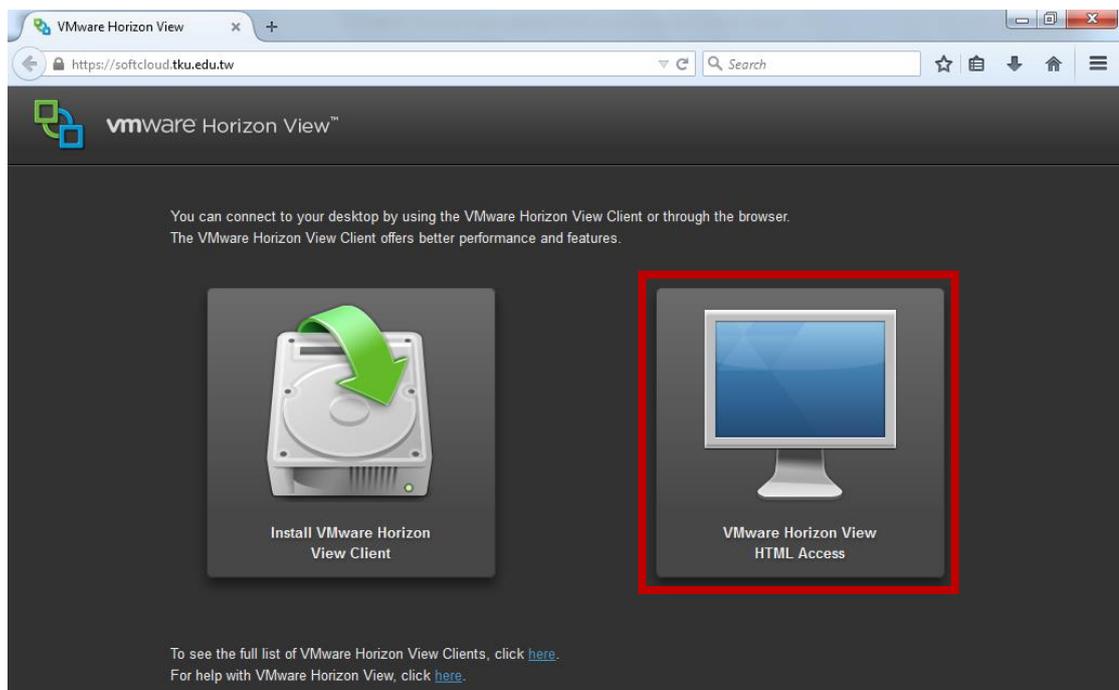
(2) Click “Add Exception...” after logging in.

A screenshot of a Firefox warning dialog titled "This Connection is Untrusted". The dialog contains the following text: "You have asked Firefox to connect securely to softcloud.tku.edu.tw, but we can't confirm that your connection is secure." Below this, it explains that normally sites present trusted identification, but this site's identity can't be verified. It asks "What Should I Do?" and provides a "Get me out of here!" button. There are two expandable sections: "Technical Details" and "I Understand the Risks". The "I Understand the Risks" section contains a warning: "Even if you trust the site, this error could mean that someone is tampering with your connection." At the bottom, it says "Don't add an exception unless you know there's a good reason why this site doesn't use trusted identification." and features a button labeled "Add Exception..." which is highlighted with a red rectangular box.

(3) Click “Confirm Security Exception” below.

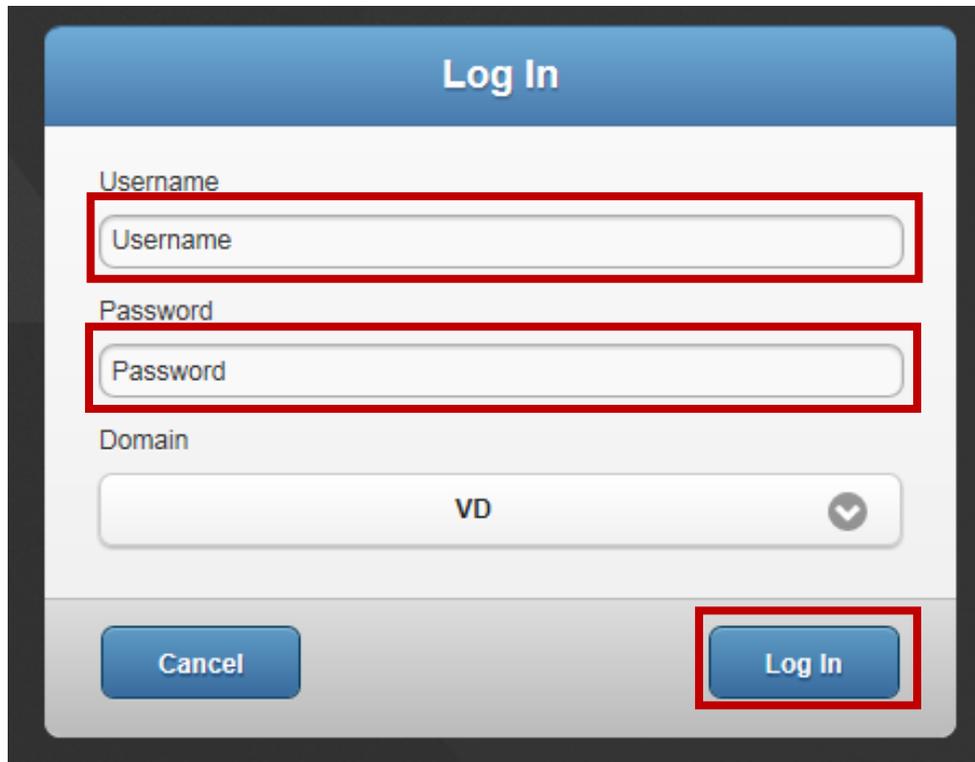


(4) Click “VMware Horizon HTML Access” on the right.



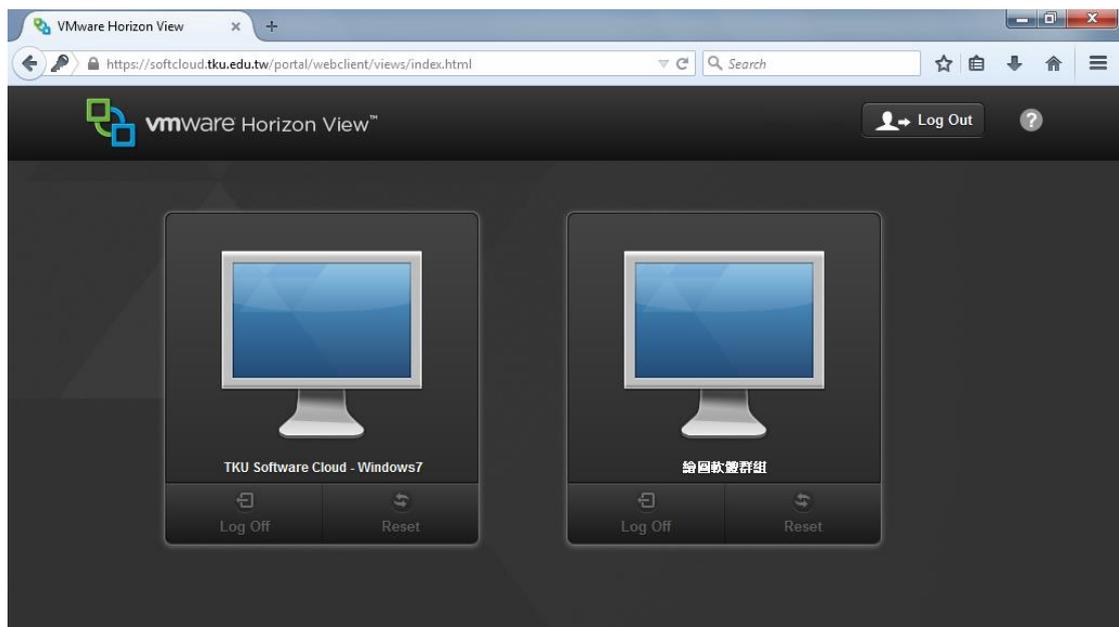
(5) Insert your ID and password.

Note: The ID would be your student number or staff number, and the code would be single entry password (The default password would be the last six digits of your ARC/passport number).

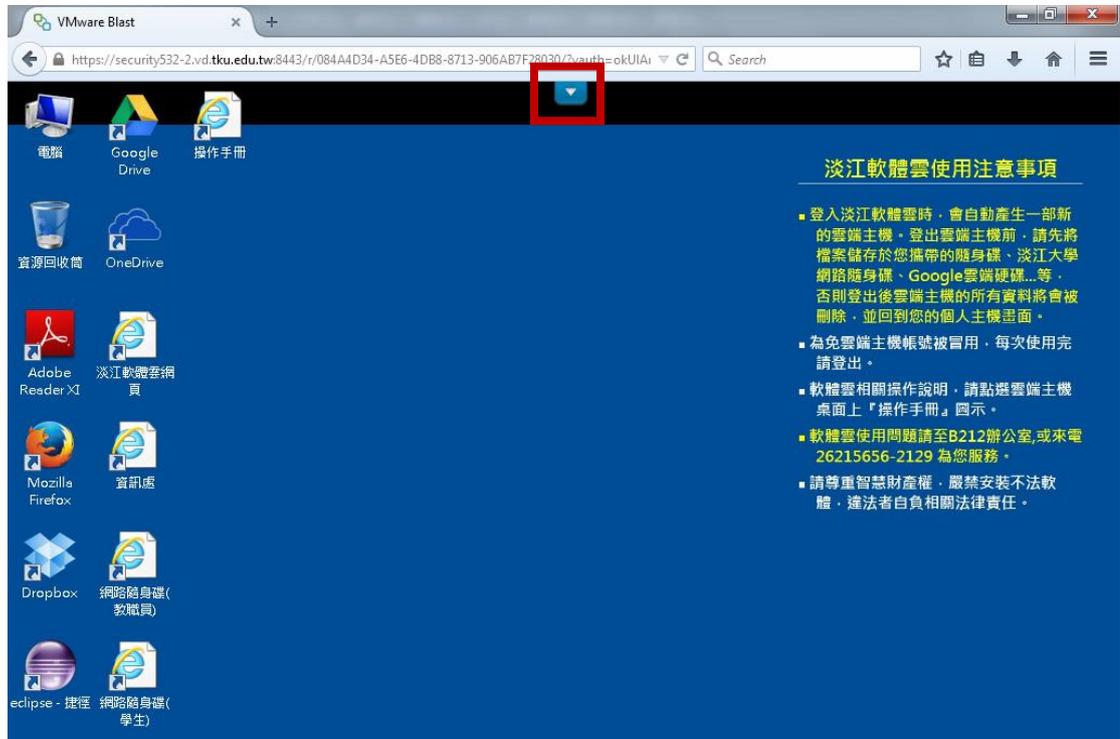


The screenshot shows a 'Log In' dialog box with a blue header. It contains three input fields: 'Username', 'Password', and 'Domain'. The 'Username' and 'Password' fields are highlighted with red rectangles. The 'Domain' field is a dropdown menu with 'VD' selected. At the bottom, there are two buttons: 'Cancel' and 'Log In', with the 'Log In' button also highlighted with a red rectangle.

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